

# Board meeting summary: August 2011

## Managing Director's report

The items of note for the month were:

- Current residential per person water consumption was 122 l/p/d for July.
- Greenhouse Gas emissions of 2,065 tCO<sub>2</sub>e are 575 tonnes above target largely due to a change in the fugitive emissions factors as notified by the Commonwealth.
- Reliance on Melbourne System Bulk Entitlement was less than the cap due to decreased lowered consumptions and use of local storages.
- Non revenue water losses are currently 8.7%
- 29 complaints were received during the month (19 water quality and 5 other).
- There was one LTI in the past six months.

## Water supply security

Storage levels in local reservoirs have remained stable during the month. Melbourne storages have increased slightly.

Current storage levels as at 31 July 2011 are:

Supply system	Volume in storage (bulk entitlement) ML	% full
Roslynne (Riddells Creek, Gisborne, Macedon, Mt Macedon, Sunbury)	14,674	67.3
Lake Merrimu (Melton and Bacchus Marsh)	17,391	86.6
Pykes Creek Reservoir (Myrniong)	21,159	100
Kerrie, Foster and Wright Reservoirs (Romsey)	338	84.2
Campaspe Reservoir (Woodend)	367	100
Anderson, McDonalds, Orde Hill, Willimigongon, Kitty English, Frank Mann Reservoirs (Macedon Storages)	464	93.0
Melbourne Storages (all towns excluding Lancefield and Romsey)	1,076,000	60.1

## Two Gigalitre Bulk Supply Transfer

In 2007/08 due to the severe drought, Southern Rural Water transferred two gigalitres of Thomson Reservoir Drought reserve to the Werribee Irrigation District through City West and Western Water's reticulation network. With the increased rains in the region, Southern Rural and Western have agreed to apply to the Minister to enable a transfer of entitlement back to the Thomson. The Board approved the recommendation.

## 2011/12 Balanced Scorecard and Strategy Map

The Board provided comment on the draft 2011/12 Balanced Scorecard noting the enhancements to the Strategy Map, including the changes to the "People" component of the Scorecard to support the strategic program.

## WaterMAPs Program

Western Water has been notified that the Department of Sustainability and Environment has made available \$37,500 per year for two years to engage water industry advisors to assist industry with their voluntary WaterMAPs program.

## Waterford Potable and Recycled Water Main Stage 1

The Board considered the report on the construction of water and recycled water mains for the Waterford Estate. The Board approved the recommendation to award the contract.

## Communications Strategy

The Communications Strategy 2011/12 was presented to the Board with the key themes being:

- Customer Solutions
- Community stakeholder engagement
- Capacity building with our people and
- Internal Communications platform development.

The Board approved the Communications Strategy.

## Growth Strategy

A summary of the workshop on 20 July 2011 to consider the Growth Strategy was discussed by the Board. The Strategy outlines the work required to address the region's population growth over the next 20 years. Key initiatives from the Strategy will be addressed through initiatives in the Balanced Scorecard. The Board noted the outcomes of the Board Workshop.

## Growth Strategy - Infrastructure Servicing Strategy

Information on the Servicing Strategy for water, sewerage and recycled water in the Melton area was presented to the Board for discussion. This was presented in the context of major growth occurring in this corridor over the next 20-30 years. The Board noted that a further report would be presented as part of the overall Growth Strategy.