

We're working with the CFA

Western Water works closely with the CFA in the event of a bushfire so that:

- Firefighters can quickly locate fire hydrants
- Firefighters have the best access to available water supplies
- Water outages, or low pressure, to customers connected to our reticulation system are minimised.

Western Water has dedicated crews on standby to make urgent repairs to water mains and hydrants.

Water restrictions during a bushfire

If fire is threatening your property, water restrictions will be waived, but please use water only as necessary to ensure availability for your community.

Drinking water

We recommend you keep a supply of drinking water available, such as jugs in the fridge, throughout summer in case your water supply is interrupted.

For further advice

For information and advice on preparing your home for bushfires - including alternative supplies and the best use of water to defend your home - please consult the CFA.

Contacts during a bushfire

Emergency	000
Bushfire Information	1800 240 667
Wildlife rescue	1300 094 535
State Emergency Services (SES)	132 500
Vicroads road closure information	131 170

Information during a bushfire

- ABC Radio 774 AM, www.abc.net.au
- Bushfire information line - 1800 240 667
- CFA website - www.cfa.vic.gov.au
- DSE website - www.dse.vic.gov.au

Further information

Western Water
General Enquiries
1300 650 425
www.westernwater.com.au



Bushfires and your water supply

Western Water is taking measures to be prepared for this year's fire danger period.

However, we cannot guarantee to maintain water pressure or an uninterrupted water supply in the event of a bushfire.

When making your fire plan, be prepared with an independent water supply.



Western Water is preparing for the bushfire season. However, we cannot guarantee to maintain water pressure or an uninterrupted water supply in the event of a bushfire.

Western Water is preparing for the bushfire season by readying our people and our pipe networks to cope with extreme conditions.

Our initiatives include:

- Dedicated portable generators on standby, to return power quickly to fire-damaged pumping stations and water sources
- Installation of deluge systems at our key pumping stations and treatment facilities
- Emergency storage capacity maintained in reservoirs in the high risk fire areas of Macedon Ranges
- Storage tank levels targeted to be at 85% minimum capacity throughout summer in readiness for sudden increases in demand
- Water carters on standby to transport emergency water supplies
- Town protection plans developed in collaboration with the CFA

Despite these efforts, extreme circumstances may prevent Western Water from maintaining water pressure or an uninterrupted water supply during a bushfire.

Loss of electricity may cause our pumps, which transfer water across the region, to fail.

Extreme increased demand for water from residents and the CFA during a bushfire may cause a reduction in pressure or total loss of water.

We recommend you consult the CFA about preparing your family and home for a bushfire.

Adopt a hydrant

In the event of a fire it is essential that firefighters have quick and easy access to water from the nearest fire hydrant.

Together with the CFA, Western Water asks that you "adopt a hydrant" by ensuring the hydrant nearest your property it is kept clear, visible and accessible at all times.

You can assist in maintaining the hydrant nearest your property by:

- Clearing soil, grass and shrubs from around the hydrant
- Keeping vehicles clear of the hydrant
- Reporting any visible faults, damage or missing marker posts to your local Council, or Western Water on 1300 650 425.

Faded post
Overgrowth



Well
maintained
Easily
identifiable

Faded
markings



Easily
identifiable