

Media Release



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Lancefield water news

Did you know the Lancefield tap water is safe to drink without being boiled or filtered, and meets all the standards of the Victorian Safe Drinking Water Act and Australian Drinking Water Guidelines?

Since taking over responsibility for Lancefield's water and sewerage services in 1994, Western Water has spent more than \$10 million in the town on water and sewerage.

Our first priority was to disinfect the water to ensure it was safe against waterborne bacteria and viruses, which can cause disease.

In 2008 we opened the \$3.2 million Lancefield Water Filtration Plant, to further improve the quality of water for the town's 748 customers. The plant filters and treats water from the Garden Hut Reservoir and groundwater bores before it is piped to homes and businesses.

Chlorine is the most widely used disinfectant for drinking water in Australia, and is a safe and reliable way of keeping drinking water disease-free.

Small amounts of chlorine are added to the water before it goes into the supply system. The amount of chlorine remaining by the time the water reaches your tap can vary slightly, so a chlorine taste or smell may be more noticeable on some days.

For example, on hot days when people are using more water and flow rates are higher, chlorine levels can be higher at the tap because there is less time between the chlorine being added and the water reaching your tap.

If you don't like the smell or taste of chlorine, there are a few simple ways you can reduce it.

Exposing water to sunlight, for example leaving it in a covered jug on a windowsill for several hours, will reduce chlorine.

Home carbon filter jugs will also reduce chlorine levels, but make sure you change the cartridge regularly. Chilling water in the fridge can also improve its taste and odour.

Earlier this year we consulted the community on their views about Lancefield water. This is part of our investigation and planning process to come up with a long-term solution to further improve Lancefield's water supply.

As this process continues, we will keep you informed.

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About Western Water

Western Water is one of Victoria's 13 regional urban water corporations. We provide water, recycled water and sewerage services to over 53,000 properties and 134,810 people in an area of 3,000 square kilometres. Our region extends from Lancefield in the north to Melton and Rockbank in the south and from Myrning in the west to Bulla in the east. We incorporate parts of Hume City Council and Melton, Moorabool and Macedon Ranges Shire Councils.

Media contacts

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