Trade Waste

Trade waste is any liquid waste, other than domestic sewage, that is generated by industrial and commercial business activities and discharged to the sewerage system.

Why is it different?
Trade waste is treated differently to domestic wastewater, as it often contains oils, grease or chemicals that can have adverse impacts on the sewerage system or the environment. Generally trade waste requires pre-treatment prior to discharge to ensure it is compatible with the sewer pipes and treatment systems.

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When dealing with trade waste, it is vital to protect:
- The health and safety of Western Water staff and customers
- Sewer assets from corrosion
- The quality of recycled water, and
- The health of our waterways.

What are the responsibilities of trade waste customers and Western Water?
A trade waste customer is responsible for:
- Ensuring they have written permission from Western Water in the form of a current Trade Waste Agreement or Consent before discharging into sewers.
- Being aware of trade waste requirements and conforming to the conditions of the approval.
- Ensuring any pre-treatment systems installed are functioning correctly and are adequately maintained.
- Ensuring that any additives used in the pre-treatment process have been assessed by Western Water and are certified by a suitably qualified professional as being harmless to the sewerage reticulation/treatment system and the environment.
- The customer must advise the property owner before using any additive.

Western Water is responsible for:
- Ensuring that trade waste customers comply with the requirements of the Water Act 1989 and the Environment Protection Act 1970.
- Approving plumbing and drainage plans using an appointed external service provider.
- Approving pre-treatment devices installed at the site of the trade waste customers.

Am I a potential trade waste discharge?
Trade waste customers include, but are not limited to the following businesses:
- Restaurant, cafes & takeaways
- butchers
- laundries
- carwashes
- hotels
- swimming pools
- food processing
- manufacturing

There are several ways trade waste can be treated, depending on the nature of the waste.
Pre-treatment devices such as screening, grease traps, interceptor pits and settling tanks can be used on site. Each trade waste customer must comply with the treatment methods set out in their Agreement or Consent.

For more information call 1300 650 422 or visit us at WesternWater.com.au